Connect

Keeping your data secure

❓ What do I need to know?

The security of client data is paramount. PwC continues to invest to keep up with ever changing industry standards and expectations from our clients.
Connect security features include:

- Encryption, at rest and in transit, with a multi-tiered security infrastructure
- Client access control through strong password protection including complex passwords and enforced password changes every 90 days
- Connect access management includes the option to apply additional restrictions for requests/ documents including:
  - restricting request access to only PwC administrators, request owners or requestees
  - restricting response document downloading
  - restricting reassignment of requests to request owners and requestees

Security reviews will be performed for the application and the hosting locations prior to any additional release. As with the current version of Connect, a security statement will be made available at the same time as the release.

🔒 Dual-Factor Authentication

Dual-factor authentication was implemented to further strengthen the security stance of PwC Connect. Now that dual-factor authentication is enabled, you will be required to authenticate via the below step by step process in order to login. For example:
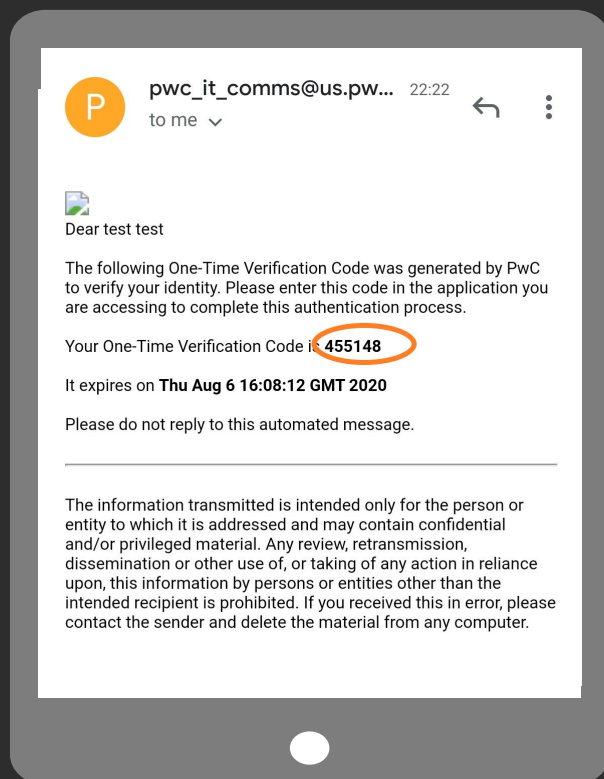
Step 1:

Enter your username

Selecting 'Remember me?' will remember your username for subsequent logins

Step 2:

Enter your password

Select 'Need Help?' in the password verification screen if you need to reset your password. Instructions will then be emailed to you
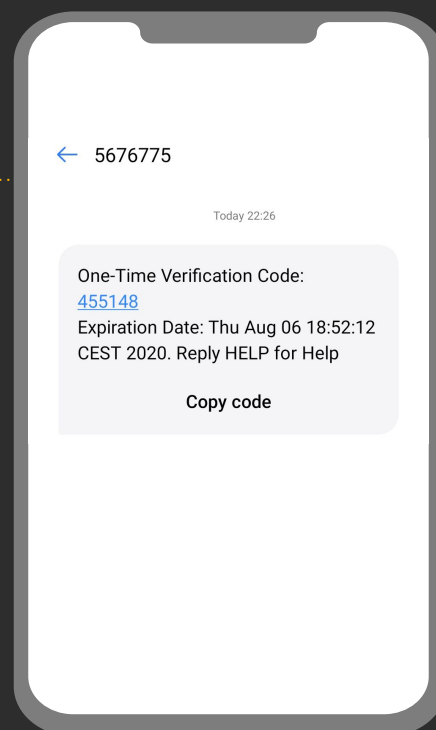
Step 3:

You will then be prompted to have a one-time verification code be sent to your registered email address or to a mobile phone via SMS or phone call, if a phone number was previously registered. You will retrieve that code from your email or mobile phone and enter it in Connect.

Example of an email verification code:

Example of a text verification code:

P   pwc_it_comms@us.pw...   22:22
to me

Dear test test

The following One-Time Verification Code was generated by PwC to verify your identity. Please enter this code in the application you are accessing to complete this authentication process.

Your One-Time Verification Code is **455148**

It expires on **Thu Aug 6 16:08:12 GMT 2020**

Please do not reply to this automated message.

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from any computer.

← 5676775

Today 22:26

One-Time Verification Code:
455148
Expiration Date: Thu Aug 06 18:52:12 CEST 2020. Reply HELP for Help

Copy code

Enter your verification code:

pwc

external.user.test.2021@gmail.com

(not me)

We're sending a one-time verification code to your selected delivery option. This may take a minute.

••••••

Submit

Resend Code   Select Another Method

Assistance required

Step 4:

pwc

external.user.test.2021@gmail.com

(not me)

If you want to remember this computer/device, please select "Yes". By doing so, you will not be asked to enter a one-time authentication code on subsequent authentications for a period of time. We caution against selecting "Yes" if people other than you use this computer/device.

○ Yes

○ No

This step will occur upon logging in for the first time and every 30 days thereafter if you have selected the 'Yes' option. This remembers the device and therefore users will not be asked to enter a code at every login.

If your organization has Federated with PwC and uses your organization login information to access Connect, your login experience will remain unchanged and no additional dual-factor authentication will be required.

Please engage with your PwC team should you have any questions.

We recommend utilizing the latest version of Chrome; however, Connect will also support the latest version of Firefox, Edge and Safari (for Mac).
Please reach out to your PwC team with any further questions about Connect.

pwc